

Eco-Shop Ulang Tahun Ke-21, Star Buy! Terms and Conditions

This Campaign is organized by Eco-Shop Marketing Sdn Bhd (“Organiser”) subject to the terms and conditions stipulated herein:

1. Eligibility

- 1.1. The Campaign is open to the following:
 - 1.1.1. All Malaysians or permanent residents of Malaysia;
 - 1.1.2. Aged eighteen (18) and above; and
 - 1.1.3. Have completed all Qualifying Steps.
 (“Eligible Participant”)
- 1.2. The terms and conditions applicable for the use of content and/or service in relation to the Campaign shall apply to the Eligible Participant. Failure to comply with any applicable terms, conditions, rules, regulations, instructions, or methods shall result in disqualification from the Campaign.
- 1.3. Employees, immediate families, its affiliated and/or related companies, distributors, dealers, advertising and promotion agencies of the Organiser are not allowed to participate in this Campaign.

2. Campaign Period

- 2.1. The Campaign will be held on **16 SEPTEMBER 2024 to 17 NOVEMBER 2024** (“Campaign Period”).
- 2.2. Any entries submitted out of the Campaign Period will automatically be disqualified. The Organiser shall not be responsible for entries that are not received nor processed for whatsoever reason.
- 2.3. The Organiser shall retain the right to shorten, change, revise or amend the Campaign Period without any prior notice.

3. Campaign Mechanism

3.1. How to Participate

Step 1: Purchase any products from Eco-Shop worth **RM60 and above** in a single receipt.

Step 2: Answer all the questions in google form link provided in the receipt (QR Code).

Step 3: Upload a copy of the transaction receipts or other relevant documentation.

Step 4: Submit the filled-up form within the Campaign Period.

(Collectively, the “Qualifying Steps”)

- 3.2. Eligible Participant may send more than ONE (1) entry. Every ONE (1) transaction slip (with purchase of RM50 and above is eligible as ONE (1) entry. Each transaction slip can

only be used once. The Eligible Participant entries will be disqualified if the same transaction slip is used for more than ONE (1) time.

4. Winner Announcement and Prizes

4.1. Prizes for this Campaign is as follows:



- 4.2. Prizes are not exchangeable for cash or sold for cash, credit, other items or voucher in part or in full and is non-transferable to any other person.
- 4.3. The selection of winners, at the sole discretion of Eco-Shop, will be based on the best caption submitted through the Google form (accessible via the QR code on the receipt)
- 4.4. The Winners's caption that submitted through the Google form will be announced and published on eco-shop social media.
- 4.5. The Winners will be contacted by the Organizer to attend a prize ceremony (if any) based on the contact information supplied during the submission process.
- 4.6. In the event that the shortlisted Winner cannot be contacted after three (3) attempts for three (3) consecutive days (during working hours, Monday to Friday) and/or Winner fails to answer correctly, the Organizer reserves the right to disqualify the Winner's eligibility and shall select the next qualified Participant as the Winner which may be selected in accordance to the absolute discretion of the Organizer. The winner who is disqualified and/or whose Prize has been forfeited or unclaimed shall not be entitled to any payment or compensation from the Organiser.
- 4.7. The Prize is subject to availability and the Organizer shall be entitled to replace the prizes with other prizes of the same value at its sole and absolute discretion without giving notice to the Winners. To the extent permitted by law, the Prizes are given out on as-is basis and the Organizer, its agencies, affiliates, sponsors and their representatives shall not be liable for any defects or misuse of the prizes, or to any claims, liabilities, losses or damages in connection with this Campaign.

- 4.8. Eligible Participants/Winners are required to provide valid identification documents (Malaysian identification card) during or prior to prize redemption for the Eligible Participant/Winner verification process. Proof of Purchase which is faded, damaged, etc. will be deemed invalid and will be disqualified.
- 4.9. Subject to clause 4.6, the Organiser shall ensure that the Prize will be delivered to the winners within Ninety (90) working days after the Winner Announcement.
- 4.10. Unless otherwise stated, the Organizer shall not be liable for any transportation costs in connection with the redemption and/or delivery of the prize. Any additional costs, duties, taxes and/or incidental expenses, costs, fees or charges imposed in respect of the prize collection are solely borne by the Winner.
- 4.11. Winner that requires a representative to claim their prize on their behalf must ensure that their representative provides a letter of authorization issued by the Winner, a copy of the Winner's valid identification document, and the representative's valid identification document.

5. Exclusion of Liability

- 5.1. In no event shall the Organiser, its related and affiliated corporations, sponsors, agencies and representatives be liable to the Eligible Participant or to anyone else for:
 - 5.1.1. any loss or injury or any direct, indirect, special, exemplary, consequential damages, or any damages whatsoever, whether in contract, negligence or in tort, arising out of or in connection with the Campaign, including (without limitation) any deferment, cancellation, delay or changes of the prizes;
 - 5.1.2. any loss or damage of whatsoever nature suffered by the Eligible Participant or such other party as a result of participation or non-participation in the Campaign or as a result of any act or omission on the part of the Organiser, its related and affiliated corporations, sponsors, agencies and representatives; and
 - 5.1.3. any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, pandemic, epidemic or any event beyond the reasonable control of the Organiser.
- 5.2. For online Campaign, the Organiser, its related and affiliated corporations, sponsors, agencies and representatives shall not be responsible or liable for:
 - 5.2.1. any problem, damage or loss of whatsoever nature suffered by any party due to any delay and/or failure in the Campaign process due to browser errors as a result of any network, communication or system error, interruption and/or failure experienced by participating website service providers and/or resulting from participation in the Campaign howsoever arising;
 - 5.2.2. any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, destruction, alteration of or unauthorized access to entries, or entries lost or delayed whether or not arising during operation or transmission as a result of server malfunctions, virus, bugs, human or technical error or other causes outside its control; and
 - 5.2.3. any other errors, acts or omissions whatsoever by the participating browser service providers.

- 5.3. The Organiser reserves the right at any time to replace any Eligible Participant and/or Winner subsequently found to be disqualified for any reason.

6. Disqualification

Without prejudice to any right which the Organiser may have in law, the Organiser reserves the right at its sole discretion to disqualify any Eligible Participant(s) and/or forfeit any reward from the Eligible Participant who:

- a. the Organiser determines to be tampering with the entry process or the operation of the Campaign, or to be acting in breach or potential breach of this Terms and Conditions; or
- b. the Organiser believes has undertaken fraudulent practice and/or activities or other activities harmful to this Campaign or the Campaign submission process. Fraudulent activities are deemed to include but not be limited to any act of deceit and/or deception and/or cheating.

7. The Organiser's Decision

All decisions made by the Organiser relating to or in connection with the Campaign including and without limitation, the process and manner the entries are judged shall be final and no appeal, objection, query or correspondence shall be entertained.

8. Rights of the Organizer

- 8.1. By participating in this Campaign, Eligible Participant agrees to be bound by these terms and conditions and consent to allow his/her personal data being collected, processed and used by the Organiser in accordance with the Organiser's Privacy Notice at eco-shop website/Privacy Policy ("Privacy Notice").
- 8.2. Subject to the Privacy Notice, by participating in this contest, each Eligible Participant agrees that all details submitted pursuant to this Campaign, including without limitation personal data/information being collected, processed and used by the Organiser for:
 - 8.2.1. The purpose of this Campaign such as marketing and promotional activities conducted in such manner as the Organiser sees fit nationwide or worldwide in any media including without limitation to the internet, without further express consent from, and payment or consideration to the relevant Eligible Participants.
 - 8.2.2. Marketing and promotional activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interview material as well responses and related photographs.
- 8.3. The Winner expressly grant permission to the Organiser and its agencies or partners to use the winner's name, photograph and/or likeness for purposes of advertising, editorial, promotional, marketing, trade and/or other purposes without further compensation and notice.

9. General Terms

- 9.1. The Organiser reserves the right to cancel, terminate or suspend the Campaign without any prior notice and reason. For the avoidance of doubt, any cancellation, termination or suspension by the Organiser of this contest shall not entitle the participant to any claim or compensation against the Organiser for any or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
- 9.2. In the event of any inconsistency between these Terms and Conditions and any advertising, promotional, publicity and other materials relating to or in connection with the contest, these Terms and Conditions shall prevail.
- 9.3. This Campaign can only be used for single transaction, and cannot be bundled with other ongoing promotions.
- 9.4. This Campaign cannot be stacked with other voucher, or promotion codes.
- 9.5. This Campaign is non-refundable and cannot be exchange for cash.
- 9.6. For any enquiries, please contact the Organiser at info@eco-shop.com.my or 07-283 0123.
- 9.7. The Terms and Conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

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